

Why Your Fin-Tech startup idea sucks? Startup Week Tallinn 2018



Speakers

slido.com #creditinfo

- Karl Märka is the Head of Data Science & Analytics at Creditinfo Estonia and also a cofounder in an early-stage proptech startup Securebadger
- Jüri Laur is the Head of Fintech Services at LHV Bank, taking care of LHV's FinTech customers.
 Previously looked after payments in Skype, Microsoft and Full Tilt Poker
- Martin Kõiv is a Product and Sales Manager at Creditinfo Estonia. Before this he travelled the world for 5 years and experienced the world

You won't believe these 6 quick tricks to fail a FinTech startup!

You'll Never Believe What Happens Next!

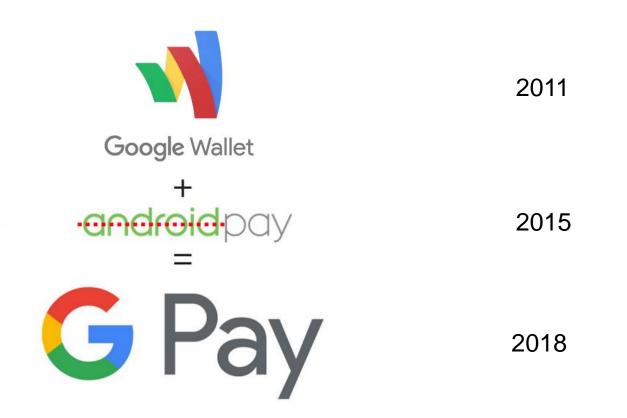
Jüri Laur Head of FinTech Services, LHV Bank The Secret the Government Doesn't Want You To Know



Let's start a payments app! Hey - everybody buys stuff, right?



Flop #1





Flop #2

RIP

Amazon's payments misses



CHECKOUT BY AMAZON 2008 - 2017



AMAZON WEBPAY 2011 - 2014



AMAZON PAYPHRASE 2009 - 2012







AMAZON LOCAL REGISTER 2013 - 2015



Floppy McFlopface #3



2.27 billion AMU!



Flop #4 & #5







..but..but people want to pay with their mobile devices!

NOPE!

People don't want to pay <u>at all</u>. And if they REALLY have to, they want to deal with it as little as possible.



Key problems for payment apps

- Funding friction it's tedious for the customer and costly for the operator.
- Changing consumer behaviour is difficult.
 - SPEED!!!! The experience has to be at least as fast as paying with an NFC card.
- Mass adoption or failure!

To overcome the first 2 problems you need strong motivation (both from customers and merchants) and for 3 - a catalyst.

The Great Adoption Catalysts

Contactless card payments in the UK

NFC payments available in the UK since **September 2007**

Mass adoption came with TFL enabling NFC payments in London underground / replacing Oyster cards in **2014**.



Even here speed is an issue! Compared to Mifare Oyster cards, NFC payment is slower. (1/3 second vs 1/2 second)



The Great Adoption Catalysts







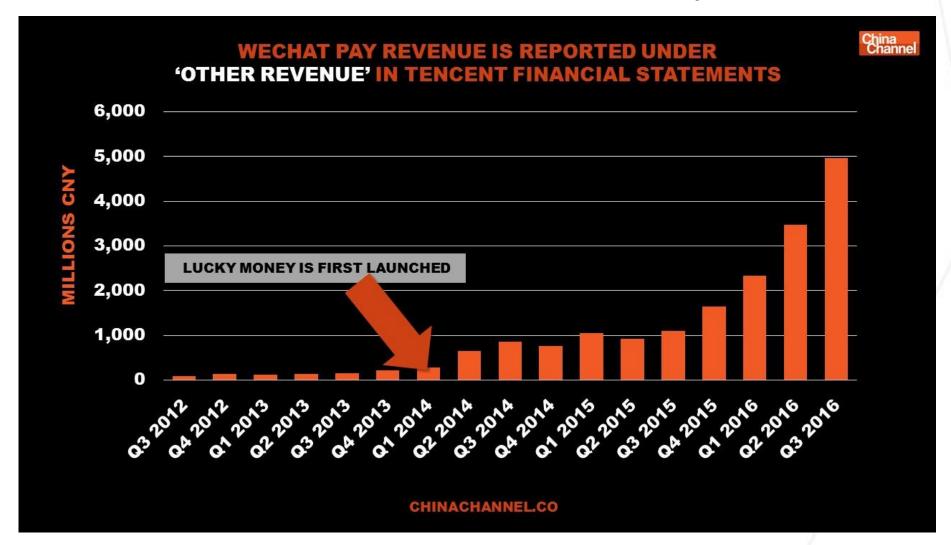
- 1 **billion** active monthly users using WeChat
- 80% of them have used payments



Launched digital Red Envelopes for Chinese New Year 2014. Handed out ca €75m worth in "lucky money".



The Great Adoption Catalysts





The sweet spot is finding a niche and crushing it.



svb > SiliconValleyBank

Caters to:

- Silicon Valley filthy-rich tech companies
- Californian wine producers
- Science and healthcare
- Private equity & VC
- Energy sector





Cutting vs layering

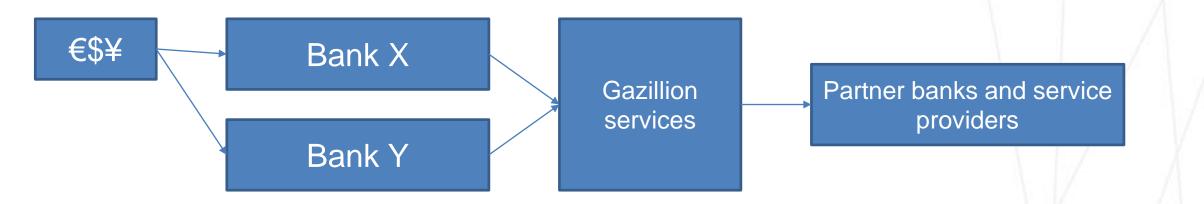
In tech – cutting out middlemen has been the winning strategy.

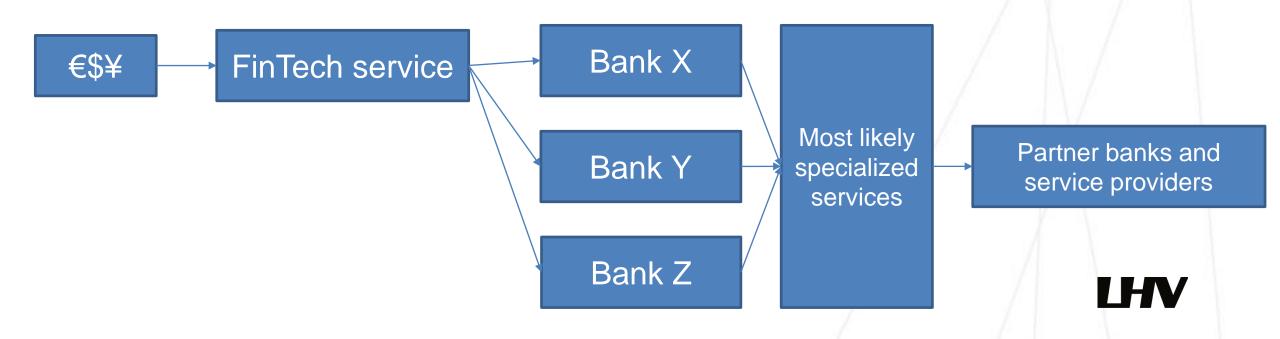
In FinTech it's mostly about becoming a specialist middleman instead.



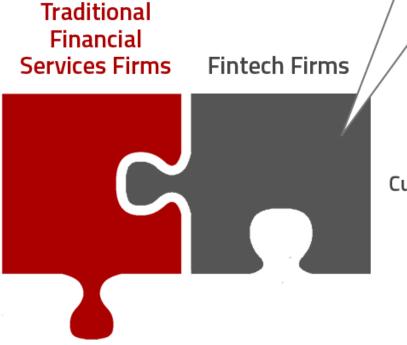
What do you know! Banks are dead anyway!







Risk Management
Infrastructure
Regulations
Customer Trust
Economies of Scale
Brand Name
Capital



Agility
Innovation
Cost Reduction
Customer Experience
New products
Data Handling

February 2018 The Financial Brand SOURCE: Capgemini ©



Thank you! Q&A

Jüri Laur Head of Fintech Services





Mortgage Brokers & Politically Exposed Persons Database - Examples of Failed Business Plans

Karl Märka

Head of Data Science & Analytics

Creditinfo Estonia AS





What's wrong with the world and how to fix it?



Overregulation

Why don't large FinTechs want to become banks?

Regulatory burden can consume 30%+ of total resources.



PSD2

Has the potential to eliminate "funding friction" for new financial services.

Unfortunately is essentially a non-standardized standard.







Underregulation

Cryptocurrency sector is the Wild West

- o ICO-s which could be illegal IPO-s
- Scam-coins and ICO investment fraud
- Unlicensed and potentially fraudulent investment services

Yet blockchain and cryptocurrencies have incredible potential and need legal frameworks to support them.



Tips

- Seek out "regulatory sandboxes" meant for Fintech startups.
- Find the community and become a part of it.
- Get a basic understanding of the relevant legislature.
- Think niche, but global.



Immediate opportunities

- Cryptocurrencies & DLT
- PSD2 combined with SEPA Instant in EEA and Faster Payments in the UK



Thank you! Q&A





Second Payment Services Directive (PSD2) - Problems & Opportunities

Karl Märka

Head of Data Science & Analytics

Creditinfo Estonia AS





Online Payments

Without PSD2



Merchant







Home bank





Processor

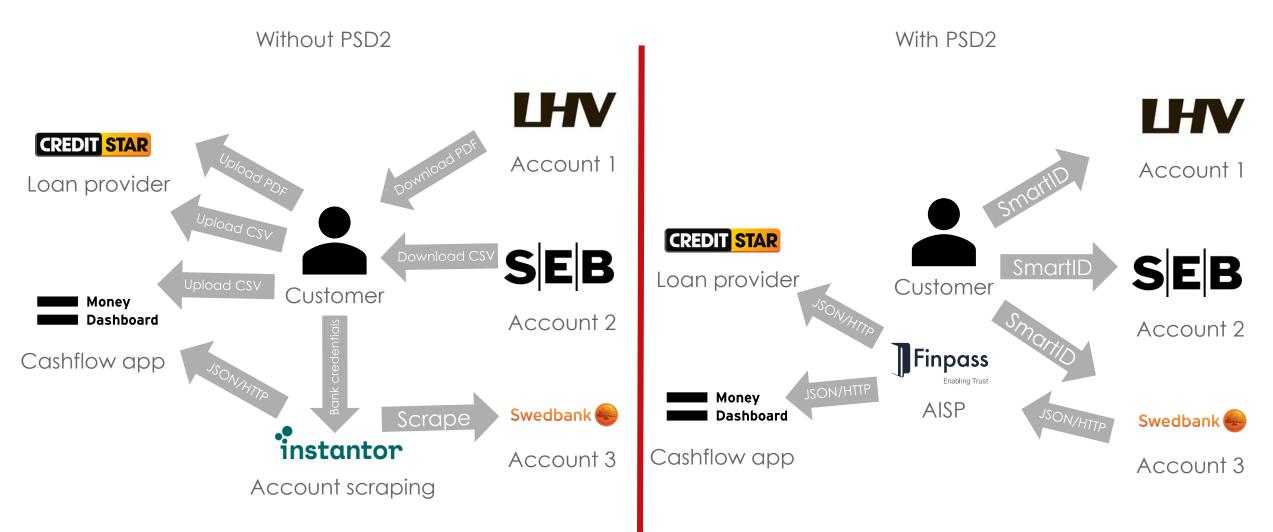
With PSD2



Customer

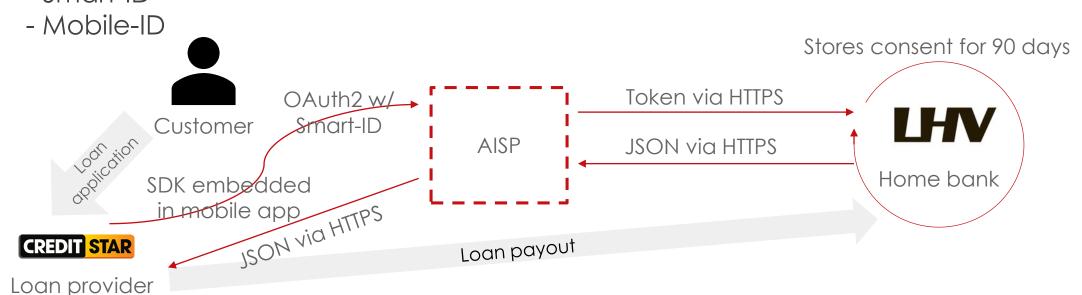


Account Information



Authentication & Consent Management

- Only SCA allowed in European Union
- Redirect-based authentication:
 - Estonian or Finnish ID-card
- Decoupled authentication:
 - Smart-ID



Important Dates

- API sandbox functionality by 14. March 2019
- Production functionality by 14. September 2019

Applying for an AIS or PIS License

- Issued by FSA-s in respective countries
- 3-6 months review period
- 1000€ + annual fee
- 50 000€ capital + buffer required for PIS license
- IT audit performed by FI
- Competence of the management board
- Review of the business plan
- Liability Insurance

Dos and Don'ts of a Business Plan

Don't:

- Make your business plan conditional on PSD2
- Start building PSD2-related services if your runway is < 12 months
- Try to streamline the customer flow with PSD2 direct payments
- Try to reinvent the wheel

Do:

- Supplement your business plan with PSD2 applications
- Use partners with already existing products

"Moreover, technological developments have given rise to the emergence of a range of complementary services in recent years, such as account information services.

Those services provide the payment service user with aggregated online information on one or more payment accounts held with one or more other payment service providers and accessed via online interfaces of the account servicing payment service provider.

The payment service user is thus able to have an overall view of its financial situation immediately at any given moment."

- DIRECTIVE (EU) 2015/2366



How Can Creditinfo Help with Your Data Needs

Karl Märka

Head of Data Science & Analytics

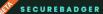
Creditinfo Estonia AS











Building trust between landlords & tenants through seamless yet secure renting process

REQUEST CREDIBILITY CHECK





WHY DO WE CARE?

We understand the struggle

Having rented abroad and rented out our own properties, we want to make the experience easier and better for everyone.



WHAT PROBLEM ARE WE SOLVING

Renting process is complicated, time consuming & inconvenient

76M people in EU countries are renting every year. Yet the process is not seamless. Tenant background checks are difficult to perform, due to lack of real time aggregated data, time-consuming or costly and establishing a contract is not convenient.



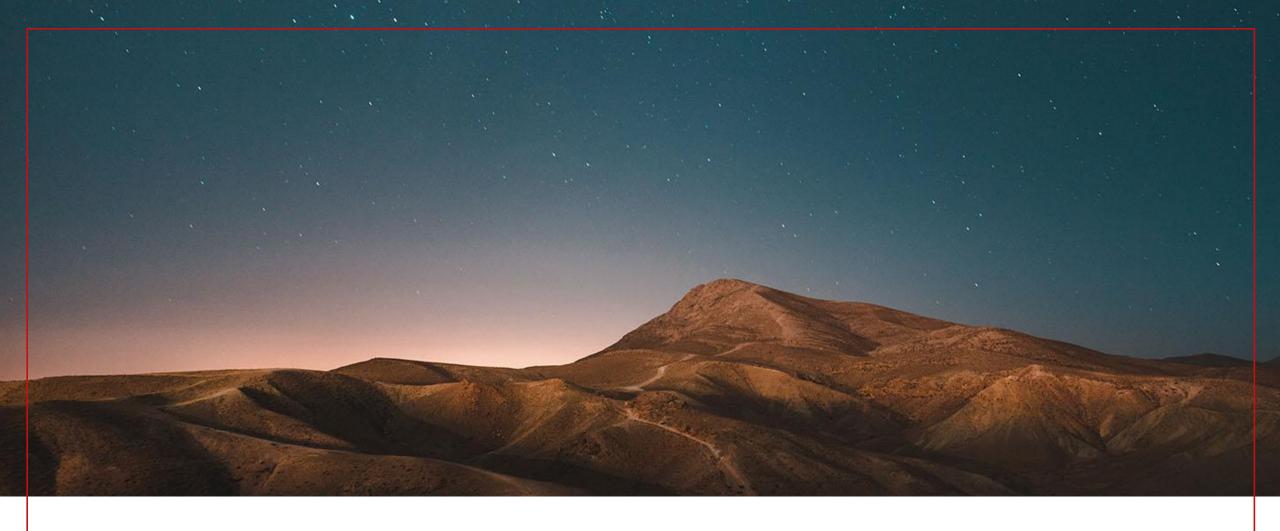
Building trust & giving peace of mind

Our background checks analyse behavioural and financial data, which enables to calculate various risk categories and give a comprehensive overview of a tenant. Our smart digital contracts make the rental process seamless. We are a one-stop online platform for rental contracts









Take Advantage of (available) Data

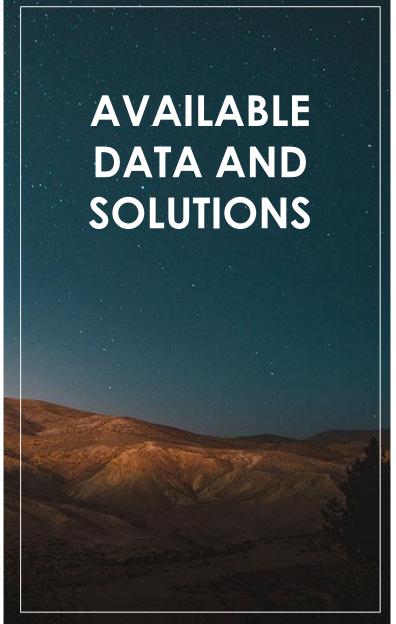
Martin Kõiv



ABOUT CREDITINFO







EXPERTS IN CREDIT RISK MANAGEMENT AND DATA ANALYTICS

Credit Bureaus



Decision Analytics & Consultancy



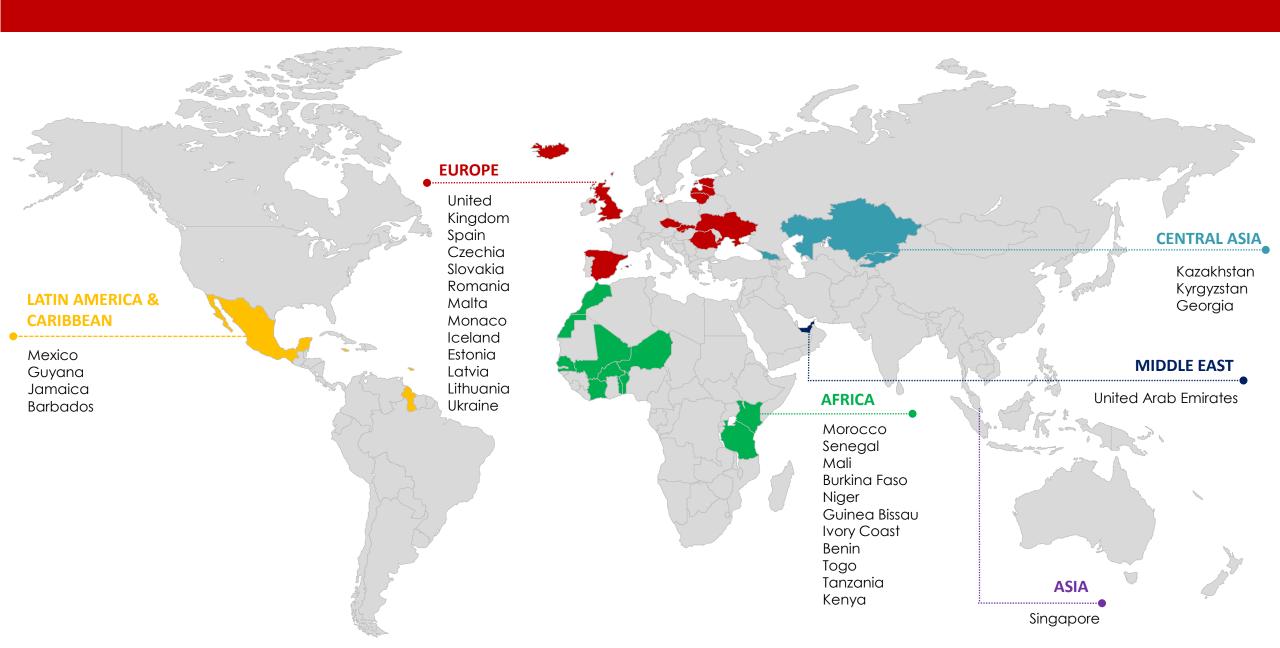
Business Information & Information solutions

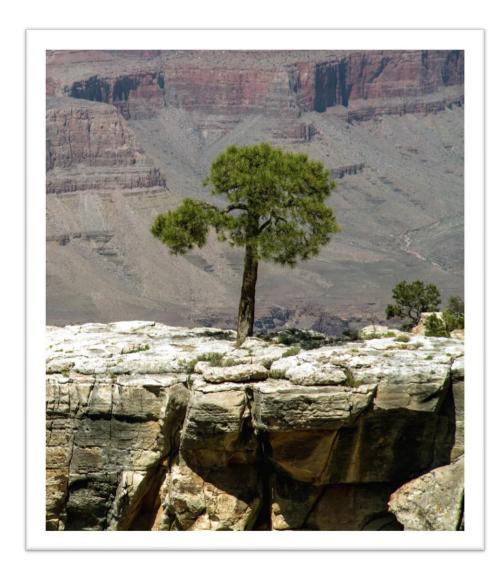


FinTech Innovation



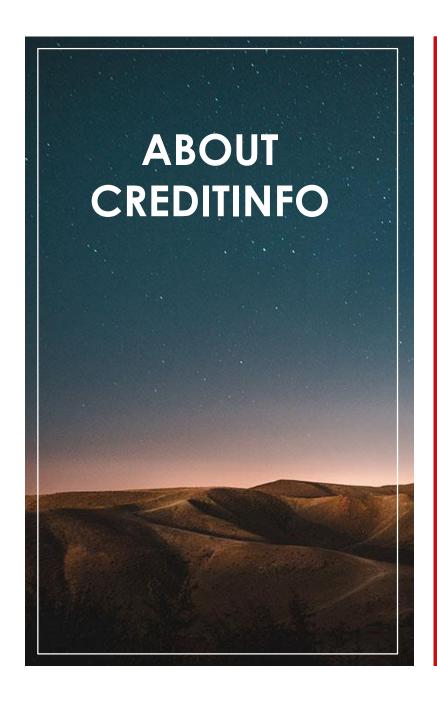
CREDITINFO OFFICES





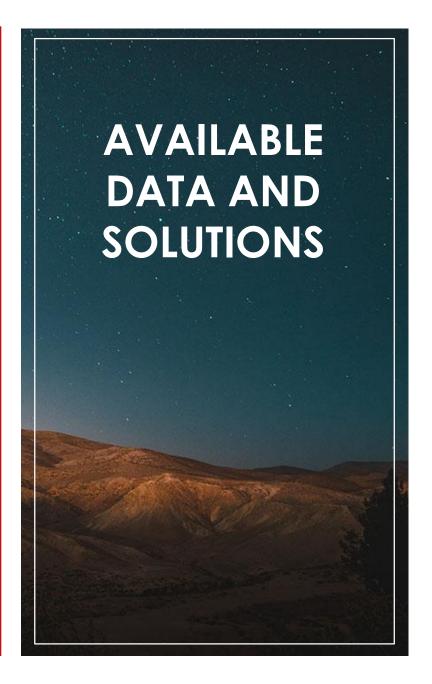
Our role

"In a world where 2 billion adults are still unbanked, Creditinfo is at the forefront of removing borders to finance."



IS FINTECH WORTH THE FUSS?





Annual VC-backed global fintech financing (\$B)



Source: CB Insights

Today there are 33 fintech unicorns with a combined valuation of \$115.49 B!

- North America 21
- Asia 8
- Europe 3
- South America 1

7 TransferWise

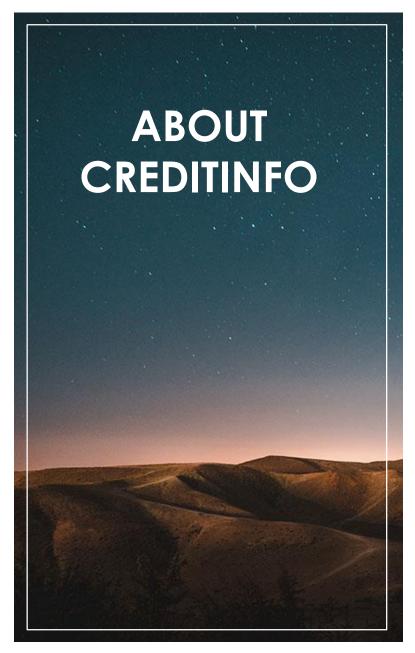
Klarna.













AVAILABLE DATA AND SOLUTIONS



AVAILABLE DATA AND SOULUTIONS





Private person



AVAILABLE RAW DATA ABOUT ESTONIAN COMPANIES

- General info and related persons
- Creditinfo ultimate beneficial owner
- AML info
- Accurate Contacts
- Payment defaults
- Tax debt

- Paid taxes
- Immovables
- Financials
- Media coverage
- Official announcements
- Public grants

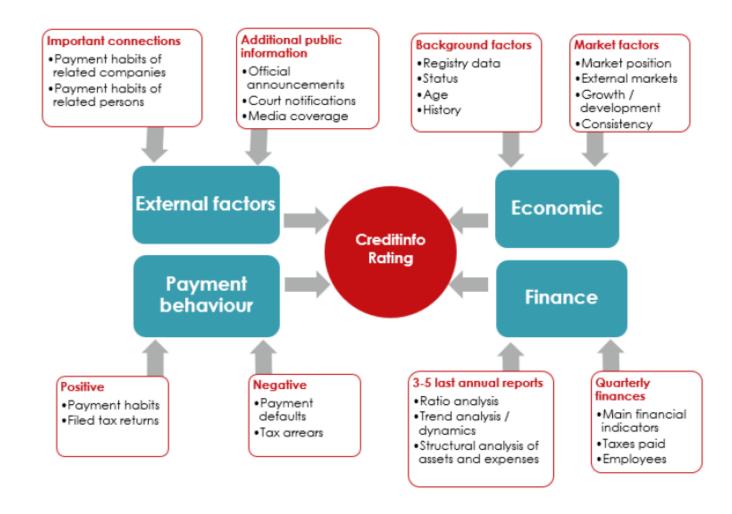
BUT RAW DATA IS BORING!

INFORMATION AND ANALYTICS IS WHERE THE FUN IS AT



Maybe you want a pre-made decison about the quality of the company?

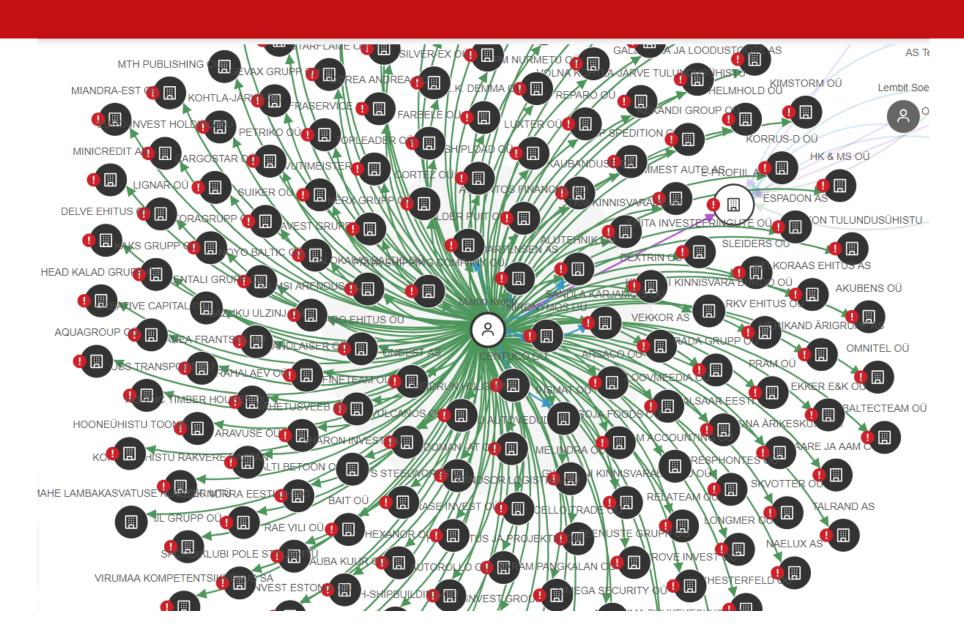






Perhaps knowing the people currently or previously connected to the company is important to you?







Do you need to comply with AML rules and regulations?



AUDENTES AS (10306970)

The sum of shareholder capital is less than total share capital

-32.97% AS AMALFI (10411419)

The sum of shareholder capital is less than total share capital

-92.43% **HELDUR MEERITS** (35902270404). The rate of interest 30.47%

-32.97% AS Lõhmus Holdings (10396826)

└ 100% **RAIN LÕHMUS** (36612300228). The rate of interest 32.97%

-32.96% U.S. INVEST AS (10560792)

-100% **URMAS SÕÕRUMAA** (36111290232). The rate of interest 32.96%





AVAILABLE RAW DATA ABOUT PRIVATE PERSONS

- Citizenship
- Permit type and date
- Immovables
- Official announcments

- Payment defaults
- Tax debt
- Companies related to the person
- Current business bans

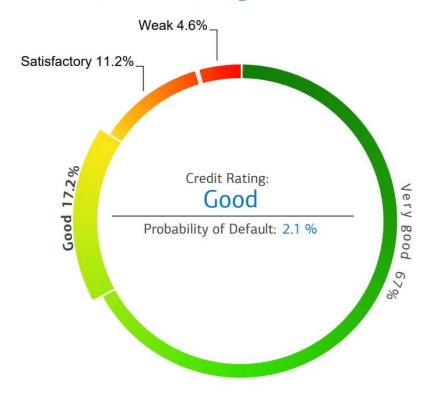
IS THIS ALL YOU'VE GOT?



Widely used by:

- Banks
- Telcos
- Insurance
- MFI-s
- Alt. Finance
- Etc.

> Credit Rating





What about alternative scoring?



COREMETRIX

Not everyone can access credit for reasons of history or geography.

Some people don't even have a credit history, but everyone has a personality!

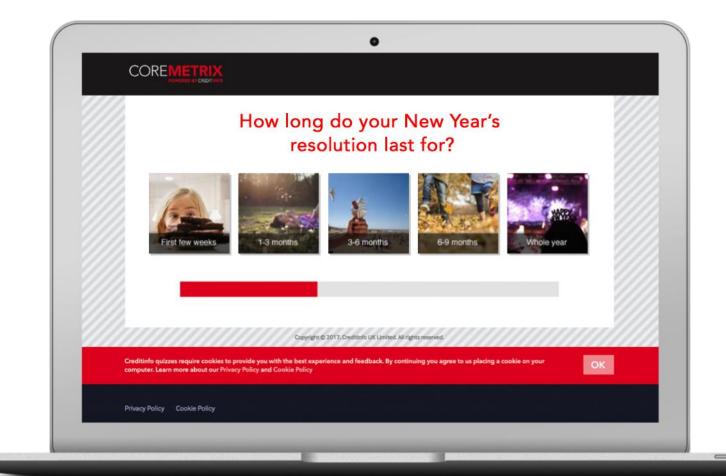


COREMETRIX

Use of imagery in risk assessment

Measurement of emotional stability –

how does the applicant react in adverse situations?



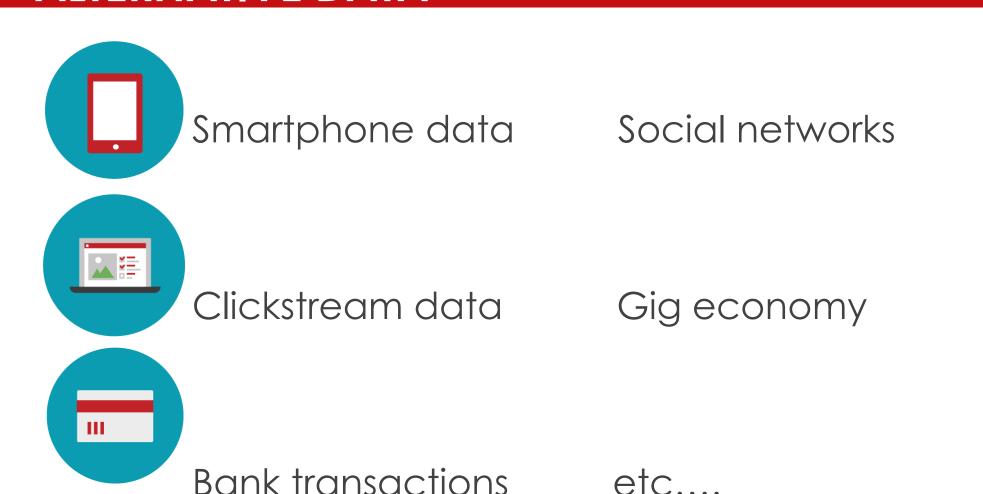


Coremetrix has proven that a link exists between psychology and credit and risk behaviour.

We have developed a series of quizzes which, in real time, assess consumer risk, unlock credit and helps to provide appropriately priced products for all.

What can you do?

SCORING AND DECISIONS BASED ON NEW AND ALTERNATIVE DATA





WHERE IS THE WORLD HEADING?

Cross border identification – The ability to transfer my Credit history from one country to another

Personalized product offerings – We are all unique and special!

Data players becoming lending players – Whoever is producing data, is also an participant in the lending marketplace

WHERE IS THE WORLD HEADING?

There is still a huge cap between what is and what could be!

